FY14
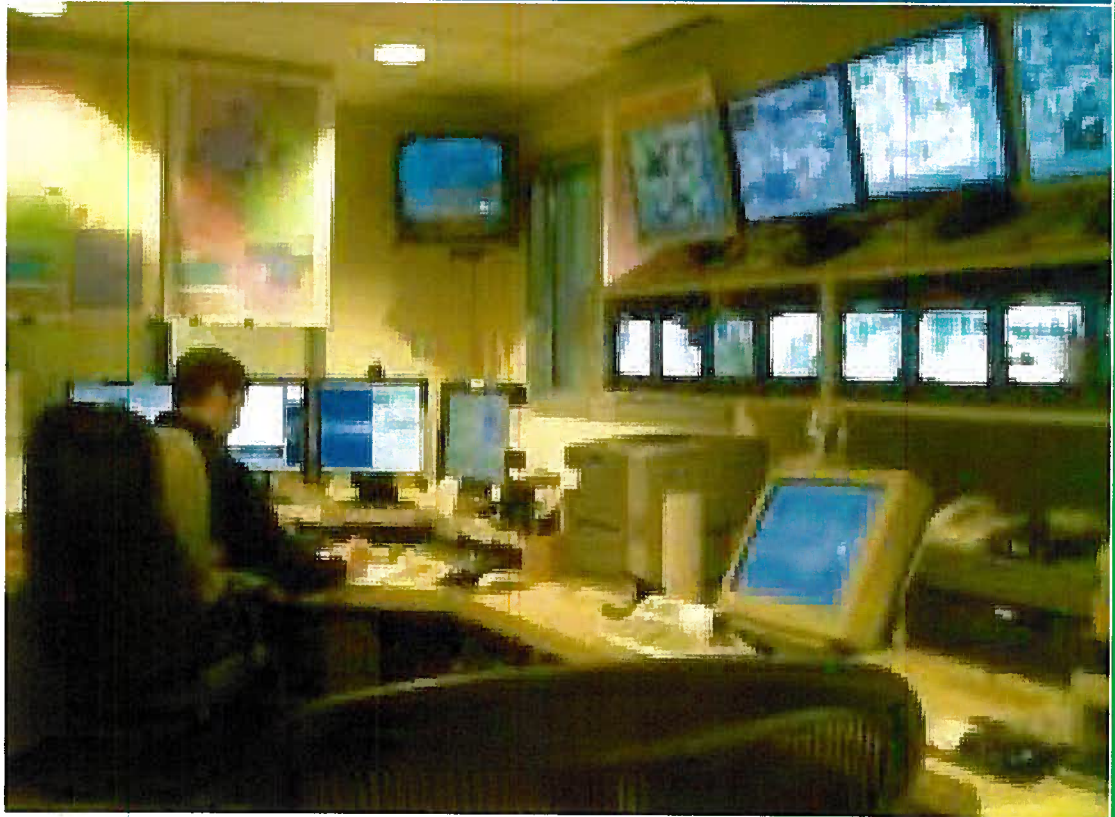
PSAP GRANT PROGRAM APPLICATION

T4313

Integrated Services Division

FY14 PSAP GRANT PROGRAM APPLICATION

HOW TO APPLY/DEADLINE

The grant application is available and accessible from VITA's Integrated Services Program's website (http://www.vita.virginia.gov/isp/default.aspx?id=8578).   Upon completion of the application, it is to be submitted to the PSAP Grant Manager, Lisa Nicholson, at lisa.nicholson@vita.virginia.gov. Any supporting documentation must also be submitted along with the application, including mandatory budgets for projects (if applicable).

After submission, the PSAP Grant Manager will assign a Grant ID and send an e-mail notification to the project contact e-mail address listed on the application received.

All funding requests must be submitted using the grant application. Technical assistance is available from VITA's Public Safety Communications (PSC) staff throughout the grant process. The FY14 PSAP Grant Application Cycle starts July 1, 2012 and concludes on October 31, 2012 at 5:00 pm.

ALL APPLICABLE SECTIONS MUST BE COMPLETED IN ITS ENTIRETY OR THE APPLICATION WILL BE CONSIDERED INCOMPLETE AND NOT ACCEPTED FOR CONSIDERATION.

FY14 PSAP GRANT APPLICATION

PROJECT TITLE
FRANKLIN/PATRICK COUNTY VOICE LOGGING RECORDER

GRANT APPLICANT PROFILE/PROJECT CONTACT

PSAP/HOST PSAP NAME: FRANKLIN COUNTY
CONTACT TITLE: COMMUNICATIONS OFFICER
CONTACT FIRST NAME: C.W.
CONTACT LAST NAME: THOMAS
ADDRESS 1: 70 EAST COURT ST
ADDRESS 2: Click here to enter text
CITY: ROCKY MOUNT
ZIP CODE: 24151
CONTACT EMAIL: cthomas@franklincountyva.org
CONTACT PHONE NUMBER: 540-352-5739
CONTACT MOBILE NUMBER: 540-352-8067
CONTACT FAX NUMBER: 540-483-3023
REGIONAL COORDINATOR: TIM ADDINGTON

HOST PSAP AND PARTICIPATING PSAPS/LOCALITIES

FRANKLIN COUNTY-HOST	FRANKLIN COUNTY-PARTICIPANT
	PATRICK COUNTY-PARTICIPANT

GRANT TYPE

☐ Individual PSAP   ☒ Regional Initiative
☐ Consolidation   ☐ Secondary Consolidation

GRANT PROGRAM TYPE

☒ Continuity and Consolidation   ☐ Enhancement

TIER

☐ Out of Service   ☒ Non-Vendor Supported*
☒ Technically Outdated*   ☐ Strengthen
☐ Not Applicable

If technically outdated or non-vendor supported, application MUST include age and/or version of hardware/software.

VERSION: NICE 8.9   # YEARS of HARDWARE/SOFTWARE: 7

PROJECT FOCUS   VOICE RECORDER

If "Other" selected, please specify: Click here to enter text

FINANCIAL DATA

Amount Requested: $ 114,000
Total Project Cost: $ 114,000

STATEMENT OF NEED

This statement should reference the relationship to the current funding priorities established by the Grant Committee and include evidence of any financial need, along with additional information on the impact on operational services; consequences of not receiving funding; inclusion of project in a long-term or a strategic plan; and local sustainability:

WITH THE COMPLETION OF THE REGIONAL NC911 PILOT PROJECT, FRANKLIN AND PATRICK COUNTIES ARE NOW LIVE WITH A PROVEN NG911 SYSTEM. THE EXISTING VOICE LOGGING RECORDERS WILL NOT SUPPORT NG911 DATA INCLUDING VOLP VOICE CIRCUITS. IN ORDER TO ADEQUATELY RECORD OUR NEW SYSTEMS WE NEED TO REPLACE OUR EXISTING CALL FUCUS III WITH A NEW NG911 CAPABLE SYSTEM. THIS PROJECT WOULD COMPLETE THAT UPGRADE OF THIS VITAL SYSTEM FOR THE PSAPS AND MAKE OUR CENTERS CAPABLE OF RECORDING TEXT AND OTHER NG911 TYPE DATA. FRANKLIN AND PATRICK COUNTIES HAVE A MOU ON FILE AND OFFIER BACKUP SERVICES FOR EACH OTHER. THIS ADDS TO THE NECESSITY OF BOTH CENTERS HAVING INENTICAL EQUIPMENT.

Describe how the grant will be maintained and supported in the future, if applicable.

MAINTENANCE COSTS ON THE SYSTEM WILL NOT INCREASE SIGNIGICANTLY AND ARE CURRENTLY COVERED IN THE OPERATIONAL BUDGET FOR THE PSAP. EXISTING BUDGET IS ADEQUATE TO MAINTAIN THE NEW REPLACEMENT SYSTEMS.

COMPREHENSIVE PROJECT DESCRIPTION

Provide a thorough, concise, and complete description of the project, including an outline of the goals and objectives, implementation strategy, and a work plan.

This project would replace the existing NICE Call Focus III voice logging system currently in use by Franklin County and the Carolina Recording Systems equipment currently in use by Patrick County, with a new NICE Inform NG911 voice logging system. The Franklin County PSAP currently uses a 32 channel recorder and records analog circuits only. The new system will include up to 64 channels for redundant recording of 911 trunks. The new system will be capable of recording analog voice, VoIP voice, text messages, video and still pictures as well as having the capability of advanced searching of incident materials. This new system will also be capable of utilizing the new date storage system for primary and backup data storage (in Franklin County).

FOR CONTINUITY AND CONSOLIDATION OR ENHANCEMENT PROJECTS:

PROJECT TIMELINE – Select each applicable phase of the project and indicate the estimated completion date. Sample activities for each phase can be found in the PSAP Grant Program Guidelines as well as on the addendum to this form.

PROJECT PHASE	ESTIMATED COMPLETION DATE
☐ **INITIATION** (Project approved by appropriate stakeholders)	06 / 01 / 13
☐ **DESIGN/PLANNING** (Project, system, or solution requirements are developed)	07 / 01 / 13
☐ **ACQUISITION** (Selected system or solution is procured)	07 / 31 / 13
☐ **IMPLEMENTATION** (Selected system or solution is configured and installed)	09 / 30 / 13
☐ **TESTING/COMPLETION** (Selected system or solution is tested and put in production)	10 / 15 / 13

Identify the longevity or sustainability of the project.

The new system will have the flexibility to grow as needed by adding either analog or VoIP channels. Further, the server hardware can be upgraded without replacing the software system, thus this system should last the PSAP 8 to 10 years before there will be a need for a replacement.

Describe how this project supports the Virginia Statewide Comprehensive 9-1-1 Plan.

With NG-911 on the horizon, extensive data will be required to be recorded by the PSAP. This new recording solution will be initially large enough to accommodate that need and will have the flexibility to grow as required

REGIONAL INITIATIVE (if applicable)

The relationship of the initiative to the participating PSAPs:
Franklin and Patrick Counties are regional partners in the regional NG 9-1-1 PSAP phone upgrade. Franklin and Patrick Counties are back-up for each PSAP. By having a standard voice recorder, information obtained during an outage would be easier to gather and store in each PSAP's system.

Intended collaborative efforts:

Click here to enter text

Resource sharing:

Click here to enter text

How does the initiative impacts the operational or strategic plans of the participating agencies:

Click here to enter text

CONSOLIDATION (Primary or Secondary) - (if applicable)

How would a consolidation take place and provide improved service:

Click here to enter text

How should it be organized and staffed:

Click here to enter text

What services should it perform:

Click here to enter text

How should policies be made and changed:

Click here to enter text

How should it be funded:

Click here to enter text

What communication changes or improvements should be made in order to better support operations:

Click here to enter text

BUDGET AND BUDGET NARRATIVE

List the planned expenditures to be made with grant funds. (NOTE: In lieu of a line item breakdown, an itemized cost schedule or detailed vendor prepared quote may be submitted as an attachment.) Briefly explain the reason for each requested budget item and provide the basis for its cost:

A quote has been received by Franklin County for $114,000, for the replacement systems. This includes 24 analog channels and 16 VoIP channels of recording space. The project costs also include funds for miscellaneous installation costs such as cabling, connectors, and other such installation costs.

Quote for new recording system: $106,000
Misc Installation hardware and costs $ 8,000
                    Total Project $114,000

EVALUATION

How will the project be evaluated and measured for achievement and success:

The system will be installed and the existing data transferred from the old system to the new. A review of the data on the new system will be conducted for accuracy and corrected as required.
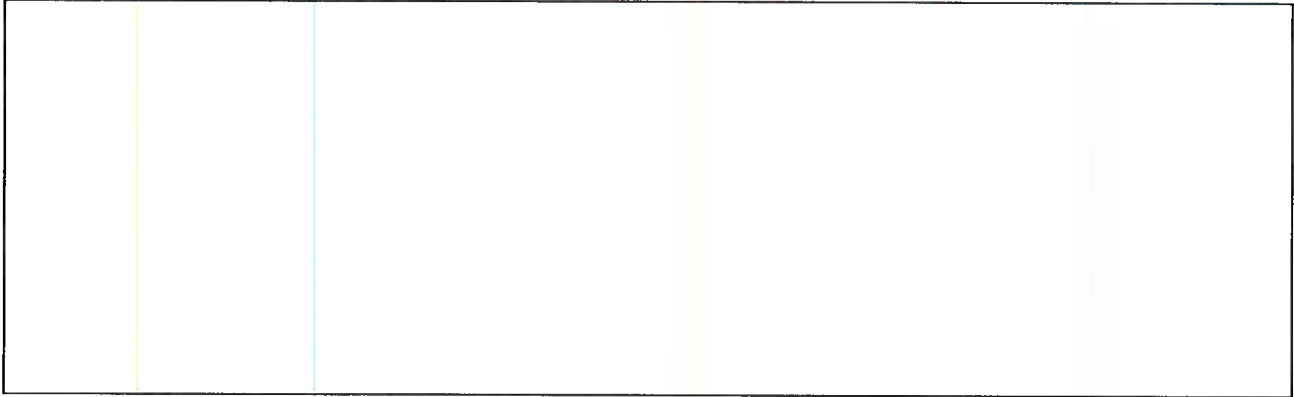
FINANCIAL AND PROGRAMMATIC REPORT

PROJECT PHASES

SAMPLE ACTIVITIES

PHASE	SAMPLE ACTIVITIES
INITIATION (Project approved by appropriate stakeholders)	• Project concept is documented • Local Board or governing authority approval or endorsement is received • PSAP grant application is filed • Local budgets are obtained • Appropriated grant funds are approved • Budgetary estimates are obtained
DESIGN/PLANNING (Project, system, or solution requirements are developed)	• Requirements are documented • Components to be purchased are identified • General design is documented
ACQUISITION (Selected system or solution is procured)	• RFP (or other bid related processes) are drafted • Proposals are evaluated • Contract is signed • Purchase orders are issued • Quotes are obtained/grant funds draw down
IMPLEMENTATION (Selected system or solution is configured and installed)	• Purchased components are delivered and installed • Training is performed
TESTING/COMPLETION (Selected system or solution is tested and put in production)	• Performance of system/solution is validated • System/solution goes "live"

NICE Public Safety Line of Business (LOB) Sunset Announcement

The NICE Public Safety Line of Business (LOB) is updating its key milestone dates for the different versions of the NICE Public Safety recording platforms and applications.

The information provided in the tables below relates to recording platforms and applications utilized and offered by the Public Safety LOB. It overrides any previous dates for version expiration.

- **End-of-Sale date-** The final date on which a product version will be available for sale.

- **End-of-Expansion-Sale date-** The final date on which a product version, hardware or software can be expanded within the same product version at an existing installation.

- **End of Development date-** The final date on which NICE will cease to provide code fixes, changes, and third party software certifications for a product version. NICE may provide upgrades at its own discretion in order to provide critical code fixes.

- **End-of-Support date-** The final date on which NICE will cease to provide support for a product version including technical support, on-site support, help desk support, training and spare parts.

The following table includes the exact availability, sunset and other dates for each version and product related to hardware and recording platforms:

Version	General Availability	Sunset Announcement	End-of-Sale Date	End-of-Expansion Date	End-of-Development Date	End-of-Support
Mirra IV R1.x	September 24, 2007	April 22, 2010	April 30, 2010	April 30, 2011	April 30, 2013	April 30, 2015
Mirra IV R2.x	September 17, 2008	October 15, 2010	April 15, 2011	October 15, 2011	October 15, 2012	October 15, 2015
Mirra IV R3.x	March 2010	October 15, 2010	April 15, 2011	October 15, 2011	October 15, 2012	October 15, 2015
NCF III	June 2005	TBD	TBD	TBD	TBD	TBD
ISA NiceLog 8.9 Logger*	August 2004	December 2006	January 1, 2007	July 1, 2007	July 1, 2008	January 1, 2012
HDL Logger	January 2007	TBD	TBD	TBD	TBD	TBD
NICE 8.9 Recording Platform	August 2004	August 1, 2009	January 31, 2010	July 31, 2010	July 31, 2011	July 31, 2014
NICE 9.0 Recording Platform Telephony Integrations	August 10, 2009	October 15, 2010	April 15, 2011	October 15, 2011	October 15, 2012	October 15, 2015
NICE 9.0 Recording Platform Radio System Integrations**	August 1, 2009	TBD	TBD	TBD	TBD	TBD

* *Please see Marketing Note 1198 (updated NICE Sunset Policy) for additional and more detailed policy information*
** *Inclusive of CLS, Storage Center and NICE 8.9 applications*